

HUTT CITY COUNCIL

KOMITI RATONGA RANGATŌPŪ ME TE RAUTAKI | POLICY, FINANCE AND STRATEGY COMMITTEE

Meeting to be held in the Council Chambers,
2nd Floor, 30 Laings Road, Lower Hutt,
on 7 May 2024 commencing at 2:00pm.

SUPPLEMENTARY ORDER PAPER

PUBLIC BUSINESS

9. **QUARTERLY PERFORMANCE REPORT 1 JANUARY TO 31 MARCH 2024**

Report No. PFSC2024/2/110 by the Head of Enterprise Portfolio Management Office

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CHAIR'S RECOMMENDATION:

“That the recommendation contained in the report be endorsed.”

Jack Kilty
Democracy Advisor

29 April 2024

Report no: PFSC2024/2/110

Quarterly Performance Report 1 January to 31 March 2024

Purpose of Report

1. The purpose of the Quarterly Performance Report is to provide an overview of Council's performance results for the period 1 January to 31 March 2024.

Recommendations

That the Committee notes and receives the Quarterly Performance Report for the period 1 January to 31 March 2024, attached as Appendix 1 to the report.

For the reasons outlined in the report.

Background

2. The Quarterly Performance Report has been developed to present findings and results from Quarter 2 (1 January to 31 March 2024).
3. Due to the publishing of the Annual Report in Quarter 4 there will be no separate Quarter 4 Performance Report.

Discussion

4. Key highlights and the challenges Council has faced over the quarter are outlined on pages 3-7 of the report attached as Appendix 1.
5. Non-financial KPIs: There are 86 indicators in the Annual Plan/Long Term Plan, 51 of which are reported quarterly. The remaining 35 are reported annually.
6. 61% of targets were met, no change from Quarter 2.
7. A breakdown of data and information by wellbeing is provided on pages 21-39 of the report attached as Appendix 1.

Options

8. Not applicable

Climate Change Impact and Considerations

9. There are no climate change impacts or considerations arising from this report.

Consultation

10. There are no consultation requirements arising from this report.

Legal Considerations

11. There are no legal considerations arising from this report.

Financial Considerations

12. The financial summary is provided on pages 40-50 of this report.

Appendices

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Head of Enterprise Portfolio Management Office

Approved By: Jarred Griffiths

Director Strategy and Engagement

Quarterly Performance Report

Quarter 3
1 January to 31 March 2024

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Section one

Highlights and challenges

This section summarises our performance, with a focus on things we achieved, key highlights, and challenges we're facing

Highlights

Progressing the 2024-34 Long Term Plan

- In late March 2024, Council signed off on the draft 10-year plan for public consultation.
- Consultation will be open to the public from 2 April to 3 May 2024. This includes 20 community meetings around the city with elected members.

Water shortage response

- Due to community effort, more stringent water restrictions were not necessary, and the risk of an acute water shortage has subsided. The sale of 653 200-litre emergency water tanks from Community Hubs added 130,600 litres of stored water across the city. Contingency plans for emergency water distribution at regional and local levels were reviewed and refined.

Neighbourhoods and communities

- Visitor numbers to our Neighbourhood Hubs continue to improve. For the YTD (July – March) they were 101.6% of target, which is 13% higher than the same period last year. Since becoming a NZ Post agency in December, daily door counts at the Petone Hub have rarely been below 500. Visits for Q3 are 23% more than last year and 19% above target. In March, Pride in the Hutt was celebrated across all of our Hubs with various activities including Pride storyline and Eastbourne celebrated its 50th birthday with a community celebration.
- Council's pools came through their Poolsafe audits successfully and have had their accreditation ratified. The summer season for outdoor pools has now finished and numbers were generally higher than last year, with attendance particularly high at the start of the season. Wainuiomata had a very busy season including achieving its highest one-day revenue ever.

Climate action and waste reduction

- **Heavy EV Charging Hub:** Council is developing a charging hub for heavy vehicles at Silverstream Landfill. Wellington Electricity has confirmed its support for the project in Q3, meaning detailed design can commence and enable implementation by the end of 2024.
- **Carbon footprint:** A key action enabling us to measure emission reductions was completed in Q3, with 69% electrification of HCC's fleet contributing to progress. A focus going forward will be reducing emissions associated with contractors delivering various services for Council (e.g., emptying litter bins).
- **Regional Emission Reduction Plan 2024-2030** has been completed. This was a collaboration between all councils in the Wellington region and is now available at <https://wric.org.nz/project/regional-emissions-reduction-plan>.

